STELLARWARE
Technology - Innovation - Partnership

NEW HIRE REPORTING

NEW HIRE REPORTING
OUR SERVICES AS YOUR SOLUTION

ONE-STOP SHOP CHILD SUPPORT EMPLOYER SERVICES PORTAL

Our web-based new hire solution provides the perfect starting point for states looking to create a comprehensive child support employer services portal. Combined with Stellarware's expertise in data matching and electronically issuing secure documents, our system is prepared for the future. Employers will also receive electronic confirmation notices and alerts letting them know when new documents are available. In addition to new hire reporting, Stellarware offers functionality to accommodate Lump Sum Payments, Electronic IWOs, NMSNs, Terminations, Employer Database Maintenance & Verification, VOEs, among others.

EMPLOYER REGISTRY & OUTREACH MODULE

Stellarware is well known for its advanced, web-based employer database, known as the Employer Registry. Incorporated into the Employer Registry is our comprehensive Outreach Module, the perfect tool for performing effective employer outreach and driving compliance.

• Maintains complete employer profiles, including contact info • Offers an effective, two-way communication channel • Provides State user access and customized reports on-demand • Automatically tracks outreach activities & monitors compliance • Creates outreach campaigns for staff to work • Records notes and progress for every employer

OUR LATEST SOLUTION: THE LUMP SUM PAYMENT MODULE

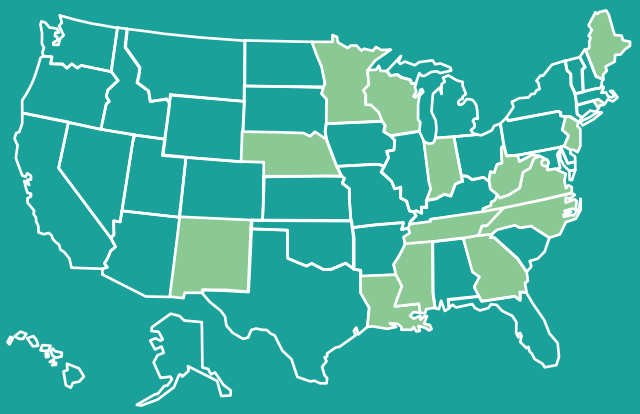
In partnership with the Child Support Lien Network (CSLN), hosted by the State of Rhode Island, we are proud to announce the introduction of our Lump Sum Payment Module. Stellarware will utilize your agency's existing obligor file [or other State-provided child support case file], loading it into our Lump Sum Database for employers across the State to conduct data matching via our secure portal, using an Interactive Lookup or Batch upload process. Agencies are immediately notified whenever matches are made while the appropriate documents to employers [income payers] are electronically generated for collection purposes.

THE FUTURE OF NEW HIRE REPORTING

Stellarware has quickly become an innovative leader of new hire reporting projects across the country. Infused within our one-stop shop Child Support Employer Services Portal are feature-rich components like our Employer Registry and Outreach Module – these components are at the core of our cutting-edge Portal, currently being utilized by our state clients and the employer communities they serve with great success. Our new hire programs average a 95% electronic reporting rate, with peak periods as high as 98%, and have all seen an increase in reporting employers, with an average growth of 28% during Stellarware's management!

Stellarware currently provides new hire reporting services for the District of Columbia, Georgia, Indiana, Louisiana, Maine, Minnesota, Mississippi, Nebraska, New Jersey, New Mexico, North Carolina, Rhode Island, Tennessee, Virginia, West Virginia, and Wisconsin.

NEW HIRE REPORTING BY STATE



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NEW HIRE REPORTING

ONE-STOP SHOP CHILD SUPPORT EMPLOYER SERVICES PORTAL: OPTIONAL MODULE FEATURES

LUMP SUM PAYMENT MODULE

Designed to expedite and streamline the process of intercepting lump sum payments from employers [or income payers] to employees on behalf of state agencies for past due support

ELECTRONIC IWO DELIVERY

Working with our clients, our New Hire team identifies employers receiving paper IWOs then converts these employers to receive electronic IWOs, delivered via the Child Support portal

NATIONAL MEDICAL SUPPORT NOTICE PROCESSING

Activation of this module enables Stellarware to send and receive electronic NMSNs to employers using this platform. Module offers processing both electronically and via USPS mail and makes it possible for employers to complete and/or respond to NMSNs electronically

TERMINATIONS

Allows employers to report terminations or layoffs online, reducing the issuance of unnecessary IWOs and identifying obligors for research / enforcement

EMPLOYER DATABASE MAINTENANCE & VERIFICATION

Working in concert with Secretary of State offices and third-party payroll administrators across the country, Stellarware has the technology and expertise to ensure your employer records are kept clean and up to date

VERIFICATION OF EMPLOYMENT

Allows employers to complete VOEs online for child support case establishment, also reducing the issuance of unnecessary IWOs and identifying obligors for research / enforcement