

# Lump Sum Payment Module

Our service.  
**Your solution.**

## SOLUTION OVERVIEW

Lump sum payments to employees such as bonuses are considered income that may be garnished to collect past-due child support. Lump sum payments include, but are not limited to:

- Bonuses (discretionary and non-discretionary)
- Performance-based bonuses
- Commissions
- Merit increases (retroactive)
- Severance / termination pay
- Signing bonuses
- Holiday pay

Our Lump Sum Payment Module provides a one-stop, user-friendly interface that notifies states' child support agencies of upcoming payments while electronically delivering the appropriate documentation to employers [on the states' behalf].

## BENEFITS

### ENHANCED USABILITY

Sites are responsive and can be accessed across desktop and mobile devices.

### TOP NOTCH QUALITY

Our solution provides higher quality match results coupled with expedited document issuance (IWO, Lien etc.).

### PEACE OF MIND

States can be more confident of the results from our solution and achieve more effective child support collections.

# ABOUT OUR LUMP SUM MODULE

## HOW IT WORKS

In partnership with the Child Support Lien Network (CSLN), hosted by the State of Rhode Island, we are proud to announce the introduction of our Lump Sum Payment Module. As a CSLN member, Stellarware will utilize your agency's existing CSLN obligor file [or another State-provided child support case file], loading it into our Lump Sum Database for employers across the State to conduct data matching via our secure portal, using an Interactive Lookup or Batch upload process. Agencies are immediately notified whenever matches are made while the appropriate documents to employers [income payers] are electronically generated for collection purposes.

## HIGHLIGHTS

- Receive instantaneous results using our real-time Interactive Lookup function.
- Methodical QA performed on all matches.
- Matches provided to the State with IWOs & liens electronically issued on their behalf, in most cases within the same day.
- Protected document issuance, tracking, and delivery.
- Secure, two-way communication for employers and state agencies.

## IMPLEMENTATION

Our solution specifically accommodates existing State users by integrating with our New Hire interfaces\*. Our Lump Sum Payment Module can also be:

- Integrated with your existing CSLN solution; or
- Leveraged as its own web-based solution.

Once implemented, our dedicated team of outreach specialists will begin educating the employer community on their obligations to report Lump Sum Payments while demonstrating how effortlessly these obligations can be met with our solution.

*\*If Stellarware operates your New Hire Reporting Program, the Lump Sum Payment Module will be available through the existing New Hire portal.*

## LEARN MORE

For additional information on how Stellarware's Lump Sum Payment Module can revolutionize your agency's workflows and increase overall collections, or to request a live demo, please contact Erika French, Director of Operations, at [efrench@stellarware.com](mailto:efrench@stellarware.com).